

### **Is Your Hiring System Naughty or Nice? Easy Checklist**

Take this simple inventory to see if your hiring system is naughty or nice.

About the following statements: true equals "naughty" in this list. The more statements that are true for you, the worse the state of your hiring system.

# **Hiring System:**

- 1. You have no hiring system. (Read more about why this is so harmful here).
- 2. You have no standard interview questions.
- 3. You have no standard <u>interview process</u>.
- 4. You have no standard <u>onboarding system</u>.
- 5. You have no standard assessment tool.
- 6. You don't <u>recruit or hire year-round</u>, only as needed (often in desperation).
- 7. You hire based on expediency rather than excellence.
- 8. Hiring decisions are made based on resumes.
- Hiring decisions are made based on instinct and impressions acquired during the interview.
- 10. Hiring decisions are made based on the candidate's likeability and/or affinity.
- 11. Hiring decisions are made by one person.
- 12. You hire without getting buy-in from your team.
- 13. You don't determine who and what you need *before* you start searching.
- 14. Your hiring process does not include a combination of <u>behavioral interviews</u> and assessments.
- 15. Hiring decisions are made too fast (without proper vetting and due diligence).
- Hiring decisions are made too slow (and the candidate is lost to another opportunity).



## **Quality of Hires:**

- 1. Of your 10 last hires, you would rehire less than 7.
- 2. Most of your new hires leave within 90 days (according to PwC Saratoga, 80% of the time when this happens it means the wrong person was hired for the job, based on fit, match or culture.)
- 3. Your organization underestimates the real cost of mis-hiring. (See #2 here).
- 4. Your organization doesn't factor in the long-term productivity costs of hiring anything but top performers. (Read more about this here).
- 5. You haven't made any changes to be more competitive for the shifting pool of applicants (now majority Millennials).

### **Corporate Culture:**

- 1. Your <u>company culture</u> and <u>core values</u> are undefined.
- 2. Your job descriptions and hiring process don't reflect your culture and values. (Read more about <u>hiring for values here</u>).
- 3. You've made <u>hires that don't fit</u> with your corporate culture.

#### **Employer Brand:**

(If your first question is: "What is an <u>employer brand?</u>", you may not have one).

- 1. Your company has a negative reputation on Glassdoor.com.
- 2. Nothing, or negative coverage, appears for your company in Google search results.
- 3. The vetting process is unnecessarily drawn out, with poor communication with the candidate.
- 4. Every interaction is not treated as a sales opportunity to woo your candidate.
- 5. Your job descriptions sound like they could be from any company.
- 6. Your jobs are not posted on the most appropriate sites.



# **Employee Satisfaction and Retention:**

- 1. Your current employees are not happy. (Read more about the relationship between a good hiring process and employee happiness and productivity).
- 2. Your employees are picking up the slack for unfilled positions for extended periods of time.
- 3. Employee productivity is down.
- 4. Your turnover rate is up. (86% of employees are looking for new work outside of their current job (Indeed.com data, in Fortune).
- 5. You have no strategy or plans for employee retention.
- 6. There's been a change in your customer satisfaction rate. (A dip may reflect lowered quality of customer care from unhappy employees).

Questions about this list? You can get additional information <u>on our blog</u>. Or by contacting VisionSpark at 614.389.3375.